



### **Our Clients**

### ACROSS EUROPE, AMERICA AND ASIAPAC

Since we opened our first office in the UK in 2004, and our San Francisco office in 2006, we are now proud to count the following industry-leading companies as clients.

In 2009 we opened our first office in Sydney, Australia, to better serve the AsiaPac region.



# OurResearch

Research conducted Jan–Mar '10.

Three research teams used online, desk archive and proprietary sources. Ranking criteria based on:

- Market Reach
- Frequency of Impact
- Independence
- Expertise
- Persuasiveness of Impact
- Thoroughness of Roles

- Typical ecosystem of players
  - Just under 500 players
  - In over 20 categories
- Many categories drop out as we score influence
- Bloggers, systems integrators and journalists all dropped out

- There are three main clusters of influence in US
  - The Professional Pricing Society (many have an official role at the PPS)
  - Consultants: Mainly management consultants and small firms
  - Analysts: Particularly in the manufacturing space
- Consultants are again dominant in number and influence



It was the smaller firms that surprised us (e.g. Manchon & Co.), many staffed by former 'large firm' executives.

- Plenty of influencers have high market reach.
  So this doesn't differentiate amongst influencers.
- Similarly, many influencers have a high degree of expertise. So again this doesn't help to separate.
  - The key differentiating attributes are therefore persuasiveness and thoroughness.

## Methodology



### Influencer Slipstream rates each Player according to six scoring categories.

### MARKET REACH

How well known, and well listened to, is the Player? Are they ubiquitous in the industry? What are the chances that a given potential customer would have heard that Player's message?

### FREQUENCY OF IMPACT

If we considered that the Player had just a low number of opportunities to influence then they scored in the 30s to 50s. If they were likely to have several opportunities to influence over one year then they scored higher. In this way, a daily paper would score higher than a Speaker Event.

### **INDEPENDENCE OF IMPACT**

Once the Player's message has been heard, how impactful is it? Vendors could not score too highly here, because their message would always be considered biased, whereas independent Players automatically scored better.

### **EXPERTISE**

This criteria is self-explanatory, based on the Player's number of years with relevant experience, and the seniority with which they have taken that experience.

### PERSUASIVENESS

When some people provide recommendation advice to another, their advice can be either taken or ignored without penalty. Casual acquaintances often provide advice but without persuasion. The advice of regulators however usually needs to be taken extremely seriously, such that they exhibit high levels of 'persuasiveness'.

### THOROUGHNESS OF ROLE

Some Players influence a decision throughout the decision-making lifecycle, from initial problem evaluation through to check-signing. Other are called in at one single micro-decision stage.

### HOW RELEVANT ARE THE ACTUAL POSITIONS?

We don't think they should be. There is a clear difference between the ability to influence of No.1 and No.40, but there's little to differentiate No.22 from No.27 for example.

We intend our Top40 to be a toptier listing of who should be on your company's 'A-List', those invited to meet your senior executives and LOB leaders, invited to dinners with your strategy leaders and visited by those most relevant in your management team. Whether they are No.5 or No.20 they deserve top-tier treatment.

We believe all 40 stand head and shoulders above your broader marketing targets database because of the power they wield in decisions. Their exact ranking in our Top40 should be a side issue.

## **Top1-20**

1 MICHAEL V. MARN McKinsey & Company

2 MIKE SIMONETTO Deloitte Consulting

3 NOHA TOHAMY AMR Research

4 MICHAEL DUNNE Gartner

5 REED K. HOLDEN WHU Otto Beisheim School of Management

6 WALTER BAKER McKinsey & Company

7 TOM JACOBSON Accenture 8 MATT JOHNSON Simon-Kucher & Partner

9 BOB PARKER IDC Manufacturing Insights

10 PAUL HUNT Pricing Solutions

**11 ANDREW CONRAD** Simon-Kucher & Partner

**12 MARK R. BURTON** Holden Advisors

**13 FRANK LUBY** Simon-Kucher & Partner

14 THOMAS NAGLE Strategic Pricing Group/ Monitor 15 TERRY KUESTER Deloitte Consulting 16 KEVIN MITCHELL

Professional Pricing Society

17 CRAIG GIFFI Deloitte Consulting

**18 JOHN G. HANSON** Accenture

**19** AUGUSTIN MANCHON Manchon & Company

**20 JEROLD M. BERNSTEIN** The Price Improvement Team



80%

MICHAEL V. MARN Partner, Pricing McKinsey & Company

Criteria Overall Market Reach 85% Frequency of Impact 55% Independence of Impact 75% Expertise 88% Persuasiveness 88% Thoroughness of Role 88%

michael\_marn@mcKinsey.com( 216) 274-4000

BP Tower, 200 Public Square Suite 3900 Cleveland, OH44114

Pricing guru for 15 years, leads pricing at McKinsey

- Wrote 'The Price Advantage' widely-read in industry
- Developed widely used analytic approaches for identifying and capturing opportunities in pricing



Criteria Overall Market Reach 79% Frequency of Impact 79% Independence of Impact 72% Expertise 81% Persuasiveness 79% Thoroughness of Role 86%

### msimonetto@deloitte.com

(404) 220-1500 191 Peachtree St. Suite 1500 Atlanta, GA 30303

Leads Deloitte's Pricing and Profitability Management practice

79%

- Expert in pricing strategy development, pricing execution, pricing software selection and implementation
- Ex-Manugistics COO and pricing lead

NOHA TOHAMY VP, Supply Chain Research AMR Research

Criteria Overall Market Reach 87% Frequency of Impact 88% Independence of Impact 75% Expertise 62% Persuasiveness 81% Thoroughness of Role 82%

79%

### ntohamy@amrresearch.com

(617) 542-6600 125 Summer St. 4th Floor Boston, MA 02110

- Runs Supply Chain Research at AMR Research
- Previously senior executive at various SCM software vendors
- Ex-Forrester Research, currently lectures at Emmanuel College, MIT Sloan and Georgia Technology

Criteria Overall Market Reach 88% Frequency of Impact 85% Independence of Impact 79% Expertise 69% Persuasiveness 85%

MICHAEL DUNNE

Research VP

Gartner

79%

Thoroughness of Role 67% michael.dunne@gartner.com

(203) 964-0096 56 Top Gallant Road Stamford, CT 06904

- Only Gartner analyst covering pricing
- Covers broad CRM area, focusing on sales optimization and incentives
- An expert in generic software assessment and selection



Criteria Overall Market Reach 69% Frequency of Impact 69% Independence of Impact 75% Expertise 86% Persuasiveness 86% Thoroughness of Role 88%

### rholden@holdenadvisors.com(

978) 405-0020 35 Forest Ridge Suite 160 Concord, MA 01742

Renowned pricing expert and co-founder of Holden Advisors

79%

- Authored 'Pricing with Confidence' and 'The Strategy and Tactics of Pricing'
- Former President & CEO, Strategic Pricing Group (now Monitor)

WALTER BAKER Principal McKinsey & Company

Criteria Overall Market Reach 80% Frequency of Impact 73% Independence of Impact 75% Expertise 79% Persuasiveness 82% Thoroughness of Role 80%

78%

walter\_baker@mcKinsey.com(

404) 335-3000 Georgia-Pacific Center, Suite 4600 133 Peachtree Street, N.E. Atlanta, GA30303

- Leads North America Pricing Practice at McKinsey
- Co-author of `The Price Advantage' and widely published in management press
- Specializes in technology and industrial markets

© INHFLUUERWCEER550SSilipstmeam 2010321

TOM JACOBSON MD, Strategy Accenture

Criteria Overall
Market Reach 86%
Frequency of Impact 52%
Independence of Impact 72%
Expertise 85%
Persuasiveness 86%
Thoroughness of Role 86%

### thomas.g.jacobson@accenture.com(

617) 488-4000 Prudential Tower -Suite 2300 800 Boylston Street Boston MA 02199

- Global leader in Accenture's Pricing & Profit Optimization practice
- Specializes in discrete manufacturing processes
- Former EVP at Talus



### Criteria Overall

78%

78%

Independence of Impact 75% Expertise 76% Persuasiveness 74% Thoroughness of Role 84%

### Matt.Johnson@simon-

kucher.com(650) 641-4300 100 View Street Suite 100 Mountain View, CA 94041

- Top SKP consultant in the US
- Expert in pricing software assessment and selection
- Formerly founder and President of PriceWorks, and ex-PROS

BOB PARKER VP Research **IDC Manufacturing Insights** 

78%

### Criteria Overall

Independence of Impact 82% Expertise 67% Persuasiveness 80% Thoroughness of Role 79%

988-7900 5 Speen Street Framingham, MA 01701

- Runs Manufacturing Insights, IDC's end-user research arm
- Ex-AMR VP of industrial technology
- Typical AMR background in manufacturing operations



### Criteria Overall Independence of Impact 62% Expertise 82% Persuasiveness 88% Thoroughness of Role 85%

77%

### phunt@pricingsolutions.com

(416) 943-0505 38 Wellington Street East Suite 200 Toronto, ONM5E 1C7 Canada

- Founder of Pricing Solutions
- Active trainer/coach in pricing theory and practice
- Client list include Diageo, Gillette and 1&1

### Criteria Overall Market Reach 80%

ANDREW CONRAD

77%

Simon Kucher &

Partner

Partners

Independence of Impact 75% Expertise 82% Persuasiveness 87% Thoroughness of Role 84%

### Andrew.Conrad@simonkucher.com(650) 641-4300 100 View Street

Suite 100 Mountain View, CA 94041

- Specializes in pricing and marketing strategy, CRM and KAM practice
- Clients include Intel, National Semiconductor, and Avery Dennison
- Manufacturing background (paper & packaging)



77%

### Criteria Overall Market Reach 69%

Independence of Impact 75% Expertise 79% Persuasiveness 82% Thoroughness of Role 82%

### mburton@holdenadvisors.com(

978) 405-0020 35 Forest Ridge Suite 160 Concord, MA 01742

- Runs consulting operation at Holden Advisers
- Co-author of 'Pricing With Confidence' and prolific writer and blogger
- Former director at Strategic Pricing Group (now Monitor)

**FRANK LUBY** Partner Simon-Kucher & Partner

### Criteria Overall Market Reach 79% Frequency of Impact 69%

Independence of Impact 75% Expertise 80% Persuasiveness 79% Thoroughness of Role 77%

### Frank.Luby@simon-

kucher.com(617) 231-4500 One Canal Park Cambridge, MA02141

- Well-known adviser and commentator on pricing in press and TV
- Co-wrote 'Manage for Profit, Not for Market Share' with Hermann Simon
- Well-connected in the hierarchy at SKP, very influential internally

### THOMAS NAGLE CEO Strategic Pricing Group/Monitor

### Criteria Overall Market Reach 67% Frequency of Impa

77%

76%

### Independence of Impact 75% Expertise 87% Persuasiveness 88% Thoroughness of Role 88%

tom.nagle@monitor.com (617) 252-2000 Two Canal Park Cambridge, MA 02141

- Well-known pricing guru worldwide
- Author of 'The Strategy and Tactics of Pricing' now in 5th edition
- Founded The Strategic Pricing Group, acquired by Monitor Group in 2004

### © INHELLIEENDERBBOSSijjssteeem 2010323

Principal Deloitte Consulting

75%

Criteria Overall

Independence of Impact 72% Expertise 78% Persuasiveness 79% Thoroughness of Role 80%

tkuester@deloitte.com

(212) 436-2000 2 World Financial Center New York, NY 10281

- Co-leads Pricing & Profitability Management practice with Mike Simonetto
- Focus is on financial services, but with generic pricing strategy responsibility
- Ex-executive at eFunds payment solutions



75%

Criteria Overall Independence of Impact 75%

Expertise 58% Persuasiveness 68% Thoroughness of Role 79%

(770) 509-9933 3535 Roswell Road Suite 59 Marietta, GA 30062

- Assumed running of PPS from his father Fric in 2009
- Background in manufacturing with Colgate and GE
- PPS is the primary end-user forum for pricing decision makers

CRAIG GIFFI Vice Chairman Deloitte Consulting

Criteria Overall

Independence of Impact 72% Expertise 75% Persuasiveness 73% Thoroughness of Role 79%

### cgiffi@deloitte.com

(216) 589-1300 127 Public Square Cleveland, OH44114

- Top Consumer & Industrial Products Industry consultant in the US
- Also chairs Deloiite's Global Manufacturing Industry practice
- Co-author of 'Competing in World Class Manufacturing', frequently quoted in business press, well-connected in mfg.



Criteria Overall

75%

74%

### Independence of Impact 72% Expertise 73% Persuasiveness 67% Thoroughness of Role 78%

john.g.hanson@accenture.com( 617) 488-4000 Prudential Tower -Suite 2300

800 Boylston Street Boston MA 02199

- 20 vear veteran in software industry
- **Ex-Mercer**, where he ran the Boston office and specialized in comms and IT
- Ex-Vendavo consulting lead

**AUGUSTIN** MANCHON President Manchon & Company

74%

Criteria Overall Independence of Impact 75%

Expertise 80% Persuasiveness 82% Thoroughness of Role 82%

augustin@manchon.com (416) 315-7421

85 Yonge Boulevard Toronto, ON M5M 3G8 Canada

- Well-known expert in pricing strategy
- Ex-Accenture ad was the founder and global leader of the Pricing and **Profitability Practice**
- Also ex-Deloitte and SKP



Criteria Overall Independence of Impact 75%

Expertise 77% Persuasiveness 73% Thoroughness of Role 74%

(636) 386-8064 St. Louis, MO

- aka Value Pricing Group
- Expert in pricing for manufacturing companies with an emphasis on engineered and technology-based products
- Long time Board Advisors for the Professional Pricing Society



Criteria Overall

73%

JAMES G. BOGUES Practice Leader - NA & **Resources Industries** Accenture

72%

Independence of Impact 72% Expertise 74% Persuasiveness 73% Thoroughness of Role 80%

### james.g.bogues@accenture.com(

713) 483-9090 1301 Fannin Street Suite 1900 Houston, TX 77002

- Energy and natural resources lead at Accenture
- Also leads Pricing Practice in the US
- Accountancy background, ex-PWC



### Criteria Overall

72%

### Independence of Impact 75% Expertise 74% Persuasiveness 78% Thoroughness of Role 66%

laura.preslan@microsoft.com( 425) 882-8080 One Microsoft Way Redmond, WA98052

- Runs Microsoft's CRM vision and outreach program
- Pricing background, ex-Deloitte and AMR pricing specialist
- Still active in pricing industry, board member of PPS

(© INHELLEENDERB50SSiinssteenm 201025

JIM SAUNDERS Leader, Pricing Management Practice Pricing Solutions

72%

Criteria Overall

Independence of Impact 62% Expertise 75% Persuasiveness 75% Thoroughness of Role 79%

jsaunders@pricingsolutions.com(

416) 943-0505 38 Wellington Street East Suite 200 Toronto, ONM5E 1C7 Canada

Developed Six Sigma pricing approach to price management

Strong manufacturing client base including CPG and pharmaceuticals

Manufacturing pricing background with Nestlé and Bombardier Aerospace



72%

Criteria Overall Independence of Impact 75%

Expertise 84% Persuasiveness 72% thoroughness f Role 66%

dieter\_kiewell@mcKinsey.com

44 (20) 7839 8040 No. 1 Jermvn Street London SW1Y 4UH UK

- Co-leader of McKinsey's Global Pricing Practice
- Harvard MBA with extensive B2B pricing experience
- Regular contributor to McKinsey Quarterly on pricing strategy



Criteria Overall Independence of Impact 82%

Expertise 52% Persuasiveness 82% Thoroughness of Role 80%

### phoy@us.ibm.com

(781) 313-2394 1 New Orchard Road Armonk, NY 10504

- Head of the Manufacturing Industry at **IBM** Cognos
- Owns Cognos's BI-based pricing decision capability
- Manufacturing industry expert with deep expertise in CRM, SCM and ERP



Criteria Overall

72%

72%

Independence of Impact 35% Expertise 83% Persuasiveness 75% Thoroughness of Role 74%

(512) 531-8500 3815 South. Capital of Texas Hwy Suite 300 Austin, TX 78704

- Key driver of Zilliant's thought leadership program
- Marketing background in manufacturing and distribution
- Former sales and marketing consultant and founder of Business Development Xcellerator

27 **GREG CUDAHY Global Practice** Leader Accenture

71%

Criteria Overall

Independence of Impact 72% Expertise 73% Persuasiveness 65% Thoroughness of Role 66%

greg.cudahy@accenture.com

(678) 657-8000 75 Fifth Street NW Suite 1100 Atlanta, GA 30308

- Runs Accenture's Pricing Strategy & Profit Optimization practice and its Supply Chain Strategy business
- Recognized industry-wide as a supply chain expert
- Ex-Manugistics, where he was Executive Vice President, Pricing and Revenue Optimization



Criteria Overall Independence of Impact 88%

71%

Expertise 59% Persuasiveness 66% Thoroughness of Role 65%

llapide@mit.edu(

617) 244-1642 81 Puritan Road Waban MA 02468

- Demand management and supply chain expert
- Ex-AMR analyst and VP of supply chain research
- Well-connected in supply chain industry, especially INFORMS



Criteria Overall

Independence of Impact 79% Expertise 61% Persuasiveness 74% Thoroughness of Role 61%

### r@altimetergroup.com(

650) 918-6619 mobile 1875 South Grant Street Suite 680 San Mateo, CA 94402

- Ex-Forrester and top-rated analyst industry-wide
- ERP and CRM expert, and very close to SAP
- Super-connector, popular blogger and media star



MICHAEL HURWICH VP

Strategic Pricing Management Group

### Criteria Overall

71%

71%

### Independence of Impact 75% Expertise 84% Persuasiveness 74% Thoroughness of Role 75%

### mhurwich@youneedpricing.com

(647) 267-5948 98 Harbord St. Suite 301 Toronto, ON M5S 1G6 Canada

Founder of SPMG in 2001

Ex-Deloitte consultant specializing in pricing, incentives and performance improvement

Active trainer of pricing specialists

around the world

(© INHELLEENDERS 5058 bissteeam 2010827

Overall Criteria 71%

SIMON

Gartner

**JACOBSON** 

Research Director

simon.jacobson@gartner.com( 203) 964-0096 56 Top Gallant Road Stamford, CT 06904

- Part of AMR's Engineering and Manufacturing Operations team
- Specializes in manufacturers' use of IT for operational efficiency
- Defines manufacturing architectures, measurement strategies, and technology best practices across mfg.



Overall

70%

Criteria	
Market Reach	68%
Frequency of Impact	54%
Independence of Impact	75%
Expertise	80%
Persuasiveness	75%
Throroughness of Role	68%

TSmith@WiglafPricing.com

(773) 395-2983 1 E. Jackson Blvd. DePaul Center 7500 Chicago, IL 60604

- Writes and publishes Wiglaf Journal, close associate of PPS
- Author of 'Pricing Strategy' published in 2010
- Adjunct Professor of Marketing at DePaul University



Criteria Overall

**GREG THOMAS** Leader, Pricing Research Practice **Pricing Solutions** 

### 70%

gthomas@pricingsolutions.com(4 16) 943-0505 38 Wellington Street East, Suite 200 Toronto, ONM5E 1C7 Canada

- Expert in pricing research methods, including at forecasting the impact of different pricing strategies
- Clients include Lilly, Levi's and Smith & Nephew
- Runs course in pricing research for PPS



MIKE CALOGRIDIS The Pricing Practice

## Criteria

Overall **69%** 

Market Reach	69
Frequency of Impact	60
Independence of Impact	75
Expertise	77
Persuasiveness	66
Throroughness of Role	69

1650 Market Street . One Liberty Place Suite 3600 Philadelphia, Pennsylvania 19103

- Independent consultant since 2007
- Author of 'Practical Pricing' Ex-
- Philips Medical pricing manager

JULIE FRASER Principal Industry Analyst & President Cambashi

69%

Criteria Overall Market Reach 72% Frequency of Impact 67% Independence of Impact 75% Expertise 60% Persuasiveness 74% Throroughness of Role 68%

julie.fraser@cambashi.com (508) 362-3480 PO Box 463 Cummaquid, MA 02637

Renowned ERP expert and analyst

- Founder of Industry Directions, merged with Cambashi in 2008
- Ex-VP Marketing for Baan Supply Chain Solutions and also ex-AMR



Criteria Overall Market Reach 59%

69%

Independence of Impact 75% Expertise 81% Persuasiveness 74% Throroughness of Role 73%

### vkanetkar@youneedpricing.com

(647) 267-5948 98 Harbord St., Suite 301 Toronto, ON M5S 1G6 Canada

- Associate at Pricing Solutions and also Strategic Pricing Management Group
- Also Associate Professor in the Department of Consumer Studies at the University of Guelph
- Specialist in managing and measuring performance of pricing decisions.



MARK FERGUSON Associate Professor Georgia Institute of Technology

Criteria Overall Market Reach 68% Frequency of Impact 59°

69%

ndependence of Impact 88% xpertise 68% ersuasiveness 67% hroroughness of Role 65%

mark.ferguson@mgt.gatech.edu(

404) 894-4330 800 West Peachtree Street NW Atlanta, GA 30308

- Operations Management expert, ex-IBM manufacturing engineer
- Chairs annual Revenue Management and Price Optimization Conference
- Management, teaches courses, and conducts consulting assignments



69%

JOSEPH ZALF Partner Strategic Pricing Group/Monitor

Criteria Overall

### joseph.zale@monitor.com

(617) 252-2000 **Two Canal Park** Cambridge, MA02141

- Works across manufacturing sector including medical products, basic materials, publishing and printing and semiconductors.
- Vice President and Managing Director at The Strategic Pricing Group, acquired by Monitor Group in 2004



**69%** 

### Criteria Overall

### rp2051@columbia.edu

(212) 854-5553 Columbia University 3022 Broadway New York, NY 10027

- Founded Nomis in 2002 as pricing specialist in financial services
- Ex-CTO at Manugistics and led Pricing and Revenue Optimization and Enterprise Profit Optimization solutions
- \_ Founder and CEO of Talus Solutions



### **KENT MONROE** Professor University of Illinois

68%

Criteria Overall

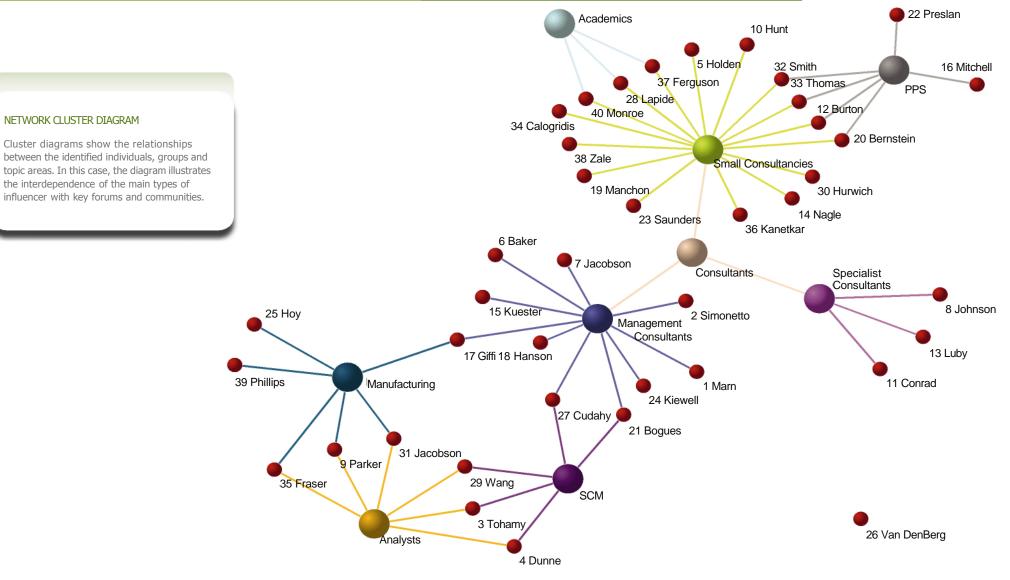
### kmonroe@richmond.edu

(804) 289-8550 601 East John Street Champaign, IL 61820

- Longtime pricing and marketing expert
- Recognized worldwide expert in pricing, and remains an active consultant
- Also Visiting Distinguished Scholar at University of Richmond



# Network Cluster



## **Top1-20**

1 MICHAEL V. MARN McKinsey & Company

2 MIKE SIMONETTO Deloitte Consulting

3 NOHA TOHAMY AMR Research

4 MICHAEL DUNNE Gartner

5 REED K. HOLDEN WHU Otto Beisheim School of Management

6 WALTER BAKER McKinsey & Company

7 TOM JACOBSON Accenture 8 MATT JOHNSON Simon-Kucher & Partner

9 BOB PARKER IDC Manufacturing Insights

10 PAUL HUNT Pricing Solutions

**11 ANDREW CONRAD** Simon-Kucher & Partner

**12 MARK R. BURTON** Holden Advisors

**13 FRANK LUBY** Simon-Kucher & Partner

14 THOMAS NAGLE Strategic Pricing Group/ Monitor 15 TERRY KUESTER Deloitte Consulting 16 KEVIN MITCHELL

Professional Pricing Society

17 CRAIG GIFFI Deloitte Consulting

**18 JOHN G. HANSON** Accenture

**19** AUGUSTIN MANCHON Manchon & Company

**20 JEROLD M. BERNSTEIN** The Price Improvement Team

