

University of San Diego

“Six Sigma Programs”



What students are saying ...

“Leonard Perry’s Lean Six Sigma course has been instrumental in effecting change within my organization. Using the tools and knowledge he and his instructors provided, I have implemented lasting improvements to several processes in a challenging environment and received very positive feedback from both staff members and customers. I particularly enjoyed the class structure; after-hours classes once a month allowed me to stay focused on work throughout the day and systematically work towards project completion at a realistic pace. All of the instructors were very knowledgeable, willing to help and eager to keep the classroom experience fun and relevant. “

--LCDR Matthew Wehner, Activation Officer, Naval Special Warfare Group ELEVEN

“We have implemented numerous projects utilizing Lean Six-Sigma methodologies throughout our organization. Leonard Perry provides the necessary fundamentals to ensure that you complete the course very knowledgeable and with the ability to provide knowledge transfer opportunities to numerous internal and external clients.”

--Melissa Johnson, Manager, Information Management, NuVasive, Inc., Speed of Innovation

“I found the course both challenging and invigorating. I selected this course based on its high reputation in the field. I even endured the hardship of travelling cross country (while pregnant) to attend because I wanted to be in the best possible learning environment for this material. The course work was immediately applicable to my day-to-day. The professors were simply exceptional, as were my classmates. I would highly recommend this course to future participants.”

--Jessica Johnson, Head Shareholder Services Group, Broadridge Corporate Issuer Solutions

"I can't say enough great things about the Six Sigma black belt certification program with professors Leonard Perry and Bradley Chase. In my role as Manager of Continuous Improvement for Snap-on I am required to train staff across our division and facilitate continuous improvement events. Although I had prior exposure to LEAN, I was not very confident I understood many of the tools or their appropriate application in a real world environment. The combination of real world examples and the required project ensure you understand the Lean/Six Sigma concepts and tools. I truly feel my certification has been instrumental in dramatically improving the quality of our Continuous Improvement program and projects in our facilities. The knowledge you gain from the program will give you the confidence to uncover and work through continuous improvement projects that will yield high results.

"Lenny does a really great job of explaining the concepts well. I am highly complimented for my knowledge of subject matter – which is really a credit to his method of teaching. I think I enjoy my job more because I feel more confident I understand what I'm doing...at least most days."

--Maribel Topf, Mitchell 1, Rapid Continuous Improvement

"Over the last year or two, I've used more of the LEAN training to help my organization map out the processes that are currently in place for delivering services to customers (both internal and external to the organization). Often times, people are shocked once they see the inefficiencies that exist through a visual representation of the work and information flow. In some cases, we were able to cut out redundancies, as well as, ensure that only key personnel were involved in a particular process. This enables people who thought that they needed to be involved in the process somehow, but weren't necessary to it, stay focused on tasks that they should be doing. In other words, it helped communicate to people in the department about what work/tasks they truly should be focused on."

--Captain Jason Collins, U.S. Marine Corps Reserves

"Lenny and Brad were great instructors who had me looking forward to every class. Taking the Six Sigma Black Belt course gave me a whole new way of seeing things and the tools necessary to make a bigger difference in my role (and pay)!"

--Enrique Medal, Senior Analyst, Project Management, Scripps Health

“Great Instructors! Great course! I highly recommend all users interested in Lean Six-Sigma to take this course. This will change how you do business forever. Boyle and Perry have enabled us to radically push forward our process improvement implementation with dramatic results. “

—James Hawkins, Director of Organization Development, Eagle Roofing/Burlingame Industries

“We have been able to do some remarkable projects with the training we received in Six Sigma from the "Boyle/Perry" team. Their expertise helped to launch our Six Sigma initiative.”

—Nancy G. Pratt, Senior Vice President Clinical Effectiveness, Sharp Healthcare

“We have implemented a very aggressive Lean Six-Sigma implementation throughout our organization and across all business areas including business processes and administration. Thanks to instructors Keith Boyle and Leonard Perry, we have made dramatic improvements in how we satisfy our customers and our employees.”

—Paul Stephens, Manager, Lean Six-Sigma Southwest Marine, San Diego